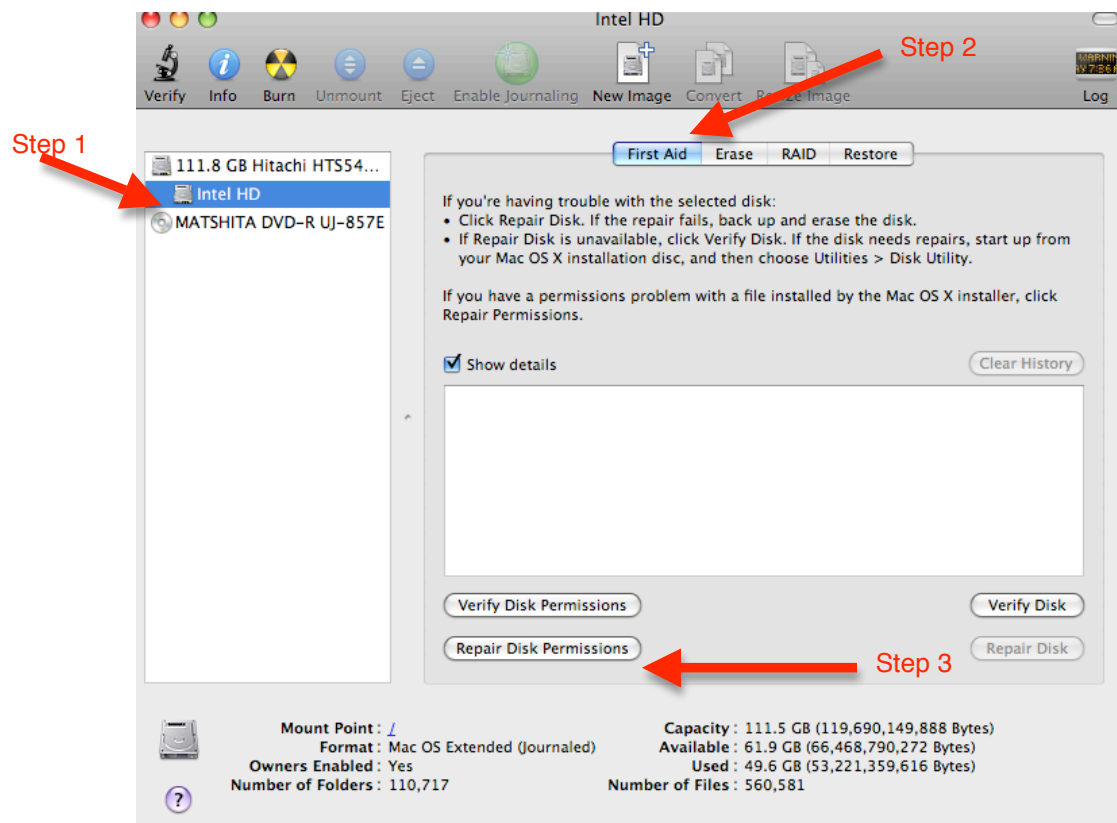


## Repairing Disk Permissions

If an application quits as soon as you try to launch it or displays other strange behavior, you may need to Repair Disk Permissions. It is also recommended that you repair disk permissions about once a month as a preventative measure.

- To begin, close any open applications and/or documents.
- Go to **Applications/Utilities/Disk Utility**.
- When the Disk Utility appears, do these steps:
  1. Select the **Intel HD or Macintosh HD** in the sidebar on the left side of the window
  2. Click on the tab that says **First Aid**. (**Warning: do not click on other tabs!**)
  3. Click on **Repair Disk Permissions**.



You will need to **WAIT** patiently for the process to complete. (It may take a while.) When it is finished a message will appear letting you know that permissions have been repaired.

When the process is complete, **Quit Disk Utility** and then **SHUT DOWN THE COMPUTER**. **Do not log out or restart. The computer needs to be shut down completely to write permissions to the hard drive and complete the repair.**

After the computer has completely shut down, start your computer again.